

# **ADMISSION DETAILS FOR STUDENTS**

## 1. PROGRAMME INFORMATION - ENTRY REQUIREMENTS

	Entry Requirements				
	Singaporean below 40 years old / Singapore PR / LTVP+ Holders	Singaporean aged 40 years old and above	International Applicants	English Proficiency Requirements	
WSQ / SCTP Full-Time  • Hotel and Accommodation Services • Tourism (Events Management and Operations) • Culinary Arts • Pastry and Baking	<ul> <li>At least a C6 pass in 1 IG</li> <li>WPLN 5 OR WSQ Certifi</li> <li>Completed a NITEC / Hig Hospitality or</li> <li>An equivalent profession case basis or</li> </ul>	GCE 'N' Level subjects or ed GCSE Level Subject or ication or equivalent certificat gher NITEC Certification fron al qualification will be assess nust have completed 10 year	tion or n NITEC School of sed on a case-by-	At least one of the following proficiency levels in English:  Minimum a C6 pass in GCE 'N' Level English or  A C6 pass in 1 IGCSE Level (either English 1st or 2nd language) or  Band 5.0 in IELTS OR Minimum score of 61 points (internet-based total) in TOEFL or  Pass in SHATEC English Test OR Pass in SHATEC Certificate in Basic and Hospitality English or  SHATEC Certificate in Hospitality English or  Pass in any preceding WSQ Certificate level(s) will also be recognised as fulfilment of English proficiency requirement or  Letter from College/University clearly stating the Medium of Instruction of the highest qualification to be English.	

<sup>&</sup>lt;sup>1</sup>Interview may be waived for applicants who has successfully completed any preceding WSQ Certificate level(s)

<sup>&</sup>lt;sup>2</sup>A pass in any preceding WSQ Certificate level(s) will also be recognized as fulfilment of English proficiency requirements.



<sup>1</sup> Interview may be waived for applicants who has	Entry Requirements			
successfully completed any preceding WSQ Certificate level(s) <sup>2</sup> A pass in any preceding WSQ Certificate level(s) will also be recognized as fulfilment of English proficiency requirements.	Singaporean below 40 years old / Singapore PR / LTVP+ Holders	Singaporean aged 40 years old and above	International Applicants	English Proficiency Requirements
<ul> <li>WSQ / SCTP Part-Time (Certificate)</li> <li>Hotel and Accommodation Services</li> <li>Tourism (Events Management and Operations)         <ul> <li>Culinary Arts</li> <li>Pastry and Baking</li> </ul> </li> </ul>	Qualifications of equivale case basis and Success:     Interview may apply for a academic qualifications of the international applicants recourse.	applicants who do not meet e or expected duration in workp nust have a valid work pass	sed on a case-to- equivalent blace experience. through the entire	
WSQ / SCTP Part-Time (Higher Certificate)  • Hotel and Accommodation Services	<ul> <li>Interview may apply for a academic qualifications</li> </ul>	and Accommodation Service applicants who do not meet e or expected duration in work nust have a valid work pass	equivalent place experience.	
WSQ / SCTP Part-Time (Higher Certificate)  • Culinary Arts • Pastry and Baking	<ul> <li>WPLN 4 / WSQ Certificate in Food Services / NITEC / Qualifications of equivalent standard may be recognised on a case-to-case basis and Successful Interview</li> <li>Interview may apply for applicants who do not meet equivalent academic qualifications or expected duration in workplace experience.</li> <li>International applicants must have a valid work pass through the entire course.</li> </ul>			<ul> <li>Pass in 'N' Level English or able to speak, listen, read and write English at a proficiency level not lower than the Employability Skills WSQ Level 4 Workplace Literacy (WPL) or</li> </ul>
WSQ / SCTP Part-Time (Diploma)  • Hotel and Accommodation Services	<ul> <li>WSQ Advanced Certificate in Hotel and Accommodation Services or GCE "N" Level for fresh school leavers or 2-year experience in the hospitality or F&amp;B industry</li> <li>Interview may apply for applicants who do not meet equivalent academic qualifications or expected duration in workplace experience.</li> <li>International applicants must have a valid work pass through the entire course.</li> </ul>			equivalent
WSQ / SCTP Part-Time (Diploma)  Culinary Arts Pastry and Baking	<ul> <li>Minimum 3 GCE 'N' Level / WPLN 5 / WSQ Advanced Certificate in Food Services / NITEC / Qualifications of equivalent standard may be recognised on a case-to-case basis / Minimum 2-year experience in the Food Services (Culinary Arts) industry and Successful Interview</li> <li>Interview may apply for applicants who do not meet equivalent academic qualifications or expected duration in workplace experience.</li> <li>International applicants must have a valid work pass through the entire course.</li> </ul>			



# 2. PROGRAMME INFORMATION – COURSE FEES (DIPLOMA)

	Course Fee Payable after SkillsFuture Funding (where applicable), inclusive of 9% GST	Singaporean below 40 years old / Singapore PR / LTVP+ Holders	Singaporean aged 40 years old and above	International Applicants
WSQ Diploma in Hotel and	Self-Sponsored	\$2,184.36	\$848.36	\$8,373.38
Accommodation Services  • Full-Time	SME-Sponsored	\$848.36	\$848.36	\$8,373.38
Part-Time	Non SME-Sponsored	\$2,184.36	\$848.36	\$8,373.38
WSQ Diploma in Tourism (Event	Self-Sponsored	\$1,890.06	\$734.06	\$7,245.23
Management and Operation)  Full-Time Part-Time	SME-Sponsored	\$734.06	\$734.06	\$7,245.23
	Non SME-Sponsored	\$1,890.06	\$734.06	\$7,245.23
WSQ Diploma in Food Services (Culinary Arts) • Full-Time • Part-Time	Self-Sponsored	\$1,980.31	\$769.11	\$7,591.20
	SME-Sponsored	\$769.11	\$769.11	\$7,591.20
	Non SME-Sponsored	\$1,980.31	\$769.11	\$7,591.20
WSQ Diploma in Food Services (Pastry and Baking) • Full-Time • Part-Time	Self-Sponsored	\$1,980.31	\$769.11	\$7,591.20
	SME-Sponsored	\$769.11	\$769.11	\$7,591.20
	Non SME-Sponsored	\$1,980.31	\$769.11	\$7,591.20



# 3. PROGRAMME INFORMATION – COURSE FEES (ADVANCED CERTIFICATE)

	Course Fee Payable after SkillsFuture Funding (where applicable), inclusive of 9% GST	Singaporean below 40 years old / Singapore PR / LTVP+ Holders	Singaporean aged 40 years old and above	International Applicants
WSQ Advanced Certificate in Hotel	Self-Sponsored	\$1,340.70	\$520.70	\$5,139.35
and Accommodation Services  • Full-Time	SME-Sponsored	\$520.70	\$520.70	\$5,139.35
Part-Time	Non SME-Sponsored	\$1,340.70	\$520.70	\$5,139.35
WSQ Advanced Certificate in Tourism	Self-Sponsored	\$2,014.32	\$782.32	\$7,721.56
(Event Management and Operation)  • Full-Time  • Part-Time	SME-Sponsored	\$782.32	\$782.32	\$7,721.56
	Non SME-Sponsored	\$2,014.32	\$782.32	\$7,721.56
WSQ Advanced Certificate in Food Services (Culinary Arts)  • Full-Time  • Part-Time	Self-Sponsored	\$1,132.47	\$439.83	\$4,341.12
	SME-Sponsored	\$439.83	\$439.83	\$4,341.12
	Non SME-Sponsored	\$1,132.47	\$439.83	\$4,341.12
WSQ Advanced Certificate in Food Services (Pastry and Baking) • Full-Time • Part-Time	Self-Sponsored	\$1,132.47	\$439.83	\$4,341.12
	SME-Sponsored	\$439.83	\$439.83	\$4,341.12
	Non SME-Sponsored	\$1,132.47	\$439.83	\$4,341.12



# 4. PROGRAMME INFORMATION – COURSE FEES (HIGHER CERTIFICATE)

	Course Fee Payable after SkillsFuture Funding (where applicable), inclusive of 9% GST	Singaporean below 40 years old / Singapore PR / LTVP+ Holders	Singaporean aged 40 years old and above	International Applicants
WSQ Higher Certificate in Hotel and	Self-Sponsored	\$1,297.28	\$503.83	\$4,972.89
Accommodation Services  • Full-Time	SME-Sponsored	\$503.83	\$503.83	\$4,972.89
Part-Time	Non SME-Sponsored	\$1,297.28	\$503.83	\$4,972.89
WSQ Higher Certificate in Tourism	Self-Sponsored	\$1,754.03	\$661.23	\$6,723.77
(Event Management and Operation)  • Full-Time  • Part-Time	SME-Sponsored	\$661.23	\$661.23	\$6,723.77
	Non SME-Sponsored	\$1,754.03	\$661.23	\$6,723.77
WSQ Higher Certificate in Food Services (Culinary Arts) • Full-Time • Part-Time	Self-Sponsored	\$1,132.47	\$439.83	\$4,341.12
	SME-Sponsored	\$439.83	\$439.83	\$4,341.12
	Non SME-Sponsored	\$1,132.47	\$439.83	\$4,341.12
WSQ Higher Certificate in Food Services (Pastry and Baking) • Full-Time • Part-Time	Self-Sponsored	\$1,132.47	\$439.83	\$4,341.12
	SME-Sponsored	\$439.83	\$439.83	\$4,341.12
	Non SME-Sponsored	\$1,132.47	\$439.83	\$4,341.12



## 5. PROGRAMME INFORMATION – COURSE FEES (CERTIFICATE)

	Course Fee Payable after SkillsFuture Funding (where applicable), inclusive of 9% GST	Singaporean below 40 years old / Singapore PR / LTVP+ Holders	Singaporean aged 40 years old and above	International Applicants
WSQ Certificate in Hotel and	Self-Sponsored	\$835.81	\$324.61	\$3,203.95
Accommodation Services  • Full-Time	SME-Sponsored	\$324.61	\$324.61	\$3,203.95
Part-Time	Non SME-Sponsored	\$835.81	\$324.61	\$3,203.95
WSQ Certificate in Food Services (Culinary Arts) • Full-Time • Part-Time	Self-Sponsored	\$1,201.92	\$466.80	\$4,607.36
	SME-Sponsored	\$466.80	\$466.80	\$4,607.36
	Non SME-Sponsored	\$1,201.92	\$466.80	\$4,607.36
WSQ Certificate in Food Services (Pastry and Baking)  Full-Time Part-Time	Self-Sponsored	\$1,201.92	\$466.80	\$4,607.36
	SME-Sponsored	\$466.80	\$466.80	\$4,607.36
	Non SME-Sponsored	\$1,201.92	\$466.80	\$4,607.36



## 6. FULL-TIME PROGRAMME INFORMATION - MISCELLANEOUS FEES<sup>a</sup>

Beautistics	When Bearing	Amount <sup>c</sup> (subjected to prevailing GST)		Programmes
Description	When Payable	Singaporean / Singapore PR	International Applicants	
Application Fees	Upon application (Non-refundable)	130.00	350.00	
Non-Tuition Fee	Upon admission (Non-refundable)	350.00		
iPASS	Upon admission (Non-refundable)	NA	400.00	
SHATEC English Test <sup>b</sup>	Upon admission (if applicable)	80.0	00	
Re-Examination (per theory assessment)	lloop varietystics	150.	.00	
Re-Examination (per practical assessment)	Upon registration of Re-Exam (Non-refundable)	300.	.00	
Tutorial (2-hour block)		200.00 (100.00 per additional hour)		Where applicable
Late Payment Fee	Upon exceeding the instalment due date	1% per month on amount outstanding, payable together with the amount outstanding		for all full-time programmes
Review / Remarking of Examination Paper (per theory subject)	Upon registration for review / remarking (Non-refundable)	100.00		
Deferment Fee	Upon admission (if applicable)	350.00		
Application Fees for Advanced Standing (Exemption)	Upon provision of Service (Non-refundable)	100.00		
Replacement of Student ID	Upon provision of Service (Non-refundable)	15.00		
Replacement of Practicum / Industrial Attachment Logbook	Upon provision of Service (Non-refundable)	20.00		
Kitchen Based Practical Practice (4-hour block)	Upon registration of	400.00 (include ingredients) (100.00 per additional hour) 300.00 (100.00 per additional hour)		Where applicable for Culinary Arts and Pastry course
Computer Lab / Mock-up Guest Room Based Practical Practice (2-hour block)	Practical Practice (Non-refundable)			Where applicable for Hotel and Tourism course only

<sup>&</sup>lt;sup>a</sup>Miscellaneous fees refer to any non-compulsory and non-standard fees which the student will pay only where applicable. Miscellaneous fees are generally out of pocket expenses which cannot be offset by PSEA or SkillsFuture Credits.

<sup>&</sup>lt;sup>b</sup>SHATEC English Test is only registered where the student does not fulfil the English requirements required by SHATEC during application.

<sup>&</sup>lt;sup>c</sup>All prices quoted are accurate at time of print but may be subjected to changes without notice.



### 7. THE COMMITTEE FOR PRIVATE EDUCATION AND EDUTRUST CERTIFICATION

### Committee of Private Education is part of SkillsFuture Singapore (SSG)

The Committee for Private Education (CPE) was appointed by SkillsFuture Singapore (SSG) Board in October 2016 to carry out its functions and powers relating to private education under the Private Education Act. The CPE is supported by a team of dedicated staff from SSG to regulate the sector, provide student services, consumer education and facilitate capability development efforts to uplift standards in the local private education industry.

SHATEC is registered with the Committee for Private Education as a Private Education Institution (PEI). The registration period is valid from 16 August 2022 to 15 August 2026. (Reg.No: 198301550C).

### **EduTrust Certification**

The EduTrust Certification Scheme (EduTrust) is a quality assurance scheme administered by CPE for PEIs in Singapore. It aims to distinguish private schools that are able to consistently maintain a high standard of quality in the overall provision of education services and make continual improvements that lead to positive student outcomes.

SHATEC has attained the EduTrust Award, valid from 03 April 2022 to 02 April 2026. (Cert. No: EDU-2-2051)

### **PEI-Student Contract**

CPE requires all PEIs and their students to sign a student contract for any course that is longer than two months. The student contract sets out the contractual commitments of both the student and the private school. Once signed, both parties will be contractually bound by the agreed terms and conditions stated in the document. This is stipulated with the aim of enhancing the confidence of students and their parents in the quality of education in Singapore.

Upon enrolment into a programme, SHATEC students will receive an official letter of offer and a copy of the Standard PEI-Student Contract. In this set of documents, students will be informed of the terms and conditions of acceptance and the amount of fees they are required to pay to secure the placement offered. The contract lays out the important terms and conditions governing the relationship between the student and SHATEC. SHATEC will honour all terms and conditions spelt out in the contract and in all communication materials.

### 8. STUDENT PROTECTION

#### **Fee Protection Scheme**

EduTrust - certified private education institutions are required to adopt the Fee Protection Scheme to provide full protection to all fees paid by their students. All fees refer to all monies paid by the students to be enrolled in a private education institution, excluding the course application fee, agent commission fee (if applicable), miscellaneous fees (non-compulsory and non-standard fee paid only when necessary or where applicable, for example, the referral exam fee or charges for credit card payment etc.) and GST.

The Fee Protection Scheme (FPS) is applicable to Singaporean students as well as International students and serves to protect students' fees in the event a private education institution is unable to continue operating due to insolvency, and/or regulatory closure. The Fee Protection Scheme also protects students if the private education institution fails to pay penalties or return fees to the students arising from judgement made against it by the Singapore courts.

SHATEC adopts the Fee Protection Scheme provided by Howden Insurance Brokers (S.) Pte. Limited. The actual premium amount to be paid for both international and local students will be calculated from the day the first instalment payment is made by the student.



### 9. STUDENT PROTECTION (contd)

Master Policy No.: Z23BX01123330

Period of Insurance: 1 September 2023 to 31 August 2024

SHATEC is granted wavier for Fee Protection Scheme (FPS) by the Committee for Private Education (CPE) for Singaporean / Singapore PR / LTVP+ holder students enrolled in the following courses with government-funding:

- International Diploma in Hospitality Management
- International Diploma in Culinary Arts
- International Diploma in Pastry and Baking Arts

Singaporean / Singapore PR / LTVP+ holder students who enroll for the abovementioned programmes under SSG funding will not be included in the Fee Protection Scheme (FPS).

#### **Medical Insurance Scheme**

SHATEC has in place a group medical insurance scheme for all its students (local and international) for the entire course duration, including Industrial Attachment.

Insurance provider : Income Insurance Limited

Type of Coverage : Group Hospital & Surgical Insurance

**Group Personal Accident Insurance** 

Coverage for Student Medical Insurance:

- B1 ward (in government and restructured hospitals)
- Annual overall limit of S\$20,000 per student
- 24-hour coverage in Singapore and overseas (if student is involved in school-related activities)

Master Policy Number: 2100523173-02

Period of Insurance : 15 March 2024 to 14 March 2025

### 10. REFUND, WITHDRAWAL, TRANSFER / DEFERMENT PROCESS

### **Refund Policy and Procedure**

Refund for Withdrawal Due to Non-Delivery of Course

SHATEC shall inform the student within 3 working days upon knowledge of any of the following:

- (i) It does not commence the course on the course commencement date
- (ii) It terminates the course before the course commencement date
- (iii) It does not complete the course by the course completion date
- (iv) It terminates the course before the course completion date
- (v) The Student's Pass application is rejected by Immigration and Checkpoints Authority (ICA)
- (vi) It has not ensured that the student meets the course entry or matriculation requirement as set by the organisation stated in Schedule A of the SHATEC – Student Contract within any stipulated timeline set by CPE
- (vii) The student's request for NS deferment is rejected by Ministry of Defence (MINDEF)

SHATEC shall, within seven (7) working days of notifying the student in writing of above circumstances, provide the student with information and details of the alternative confirmed course arrangement to allow the student to make timely and appropriate decision on the alternative arrangement.

The student will be entitled to immediately withdraw from the course by giving written notice with a duly completed Pre/Post - Course Commencement Withdrawal Form. SHATEC shall within seven (7) working days after notifying the student, refund to the student the entire amount of the course fee paid.



### 11. REFUND, WITHDRAWAL, TRANSFER / DEFERMENT PROCESS (cont)

### Refunds for Withdrawal due to Other Reasons

Where the student withdraws from the Course for any reason other than those listed under (i) - (vii), SHATEC shall, within seven (7) working days of receiving the student's written notice of withdrawal by completing the Pre/Post - Course Commencement Withdrawal Form, refund to the student an amount based on the table below:

% of [the amount of fees paid under Schedule B and C of the SHATEC-student contract]	If student's written notice of withdrawal is received
[80%]	more than [60] days before the course commencement date
[20%]	before, but not more than [60] days before the course commencement date
[0%]	upon course commencement

Refunds are in Singapore Dollars and SHATEC shall refund the fees paid to the student or the payee as authorised by the student. Any bank charges applicable for refund made via transfer will be borne by the student.

In instances where course fee payment is made via Post-Secondary Education Account (PSEA), processing period may take up to 4 to 6 weeks from date of submission of the "Adhoc Application for use of PSEA Form" by student/parent before outcome of funds withdrawal for course fee is provided by Ministry of Education (MOE). In such cases, the refund shall be made within seven (7) working days from date, to MOE, when actual course fee payment had been successfully drawn down by SHATEC from MOE to avoid overpayment. This is applicable in any situation where a refund is to be made for any fees paid via PSEA.

### Cooling Off Period

All new applicants for the new programme will be provided with a cooling-off period of seven (7) working days after the date that the SHATEC-student contract has been signed between the school and the applicant. Students will be refunded the highest percentage (as stated in table above) of the course fee already paid if the student submits a written notice by completing the Pre/Post - Course Commencement Withdrawal Form, within the cooling-off period, regardless of whetherthe student has started the course or not.

### SkillsFuture Credit Policies and Procedures

Individuals who claimed SkillsFuture Credit for payment of course fee and who wish to withdraw from the course are allowed to cancel his/her SkillsFuture Credit claim via the SkillsFuture Credit Portal on or before the course start date. SHATEC is not allowed to refund the SkillsFuture Credit in cash to the individual under any circumstances.

### Withdrawal Policy and Procedure

SHATEC shall only accept withdrawal requests from students via the completion of the Pre/Post-Course Commencement Withdrawal Form. A formal written reply shall be made to the student by SHATEC within 4 weeks.

### Pre-course commencement withdrawal -

SHATEC's refund policy shall apply, and any refunds (if applicable) will be made to the student within 7 working days of receipt of the withdrawal request.



### Post-course commencement withdrawal

Barring withdrawal requests within the cooling-off period and/or due to Clause 2.1 of the student contract, all refund requests will fall outside of the refund policy. Any refunds will only be made based on goodwill and/or extenuating circumstances, subjected to the approval of the Chief Executive Officer. In such events, SHATEC will make refunds (if any) within seven (7) working days upon the Chief Executive Officer's approval or within seven (7) working days from successful draw-down where payment is made via PSEA, whichever is applicable.

For students below 18 years of age, SHATEC will seek parental/guardian approval prior to processing the request for withdrawal

### **Transfer / Deferment Policy and Procedure**

A student who transfers from one course to another or who defers course start date to another intake with SHATEC shall be deemed to have withdrawn from the original course. SHATEC shall abide by the refund policy stated in the SHATEC-student contract under "Withdrawal due to Other Reasons".

The provisions of signing up for a new course (including a student contract and purchase of FPS) shall apply. Student shall be required to pay the fees for the "new course" that student wishes to transfer as well as administrative fee applicable for processing of re-admission.

Under circumstances where a student's request entails deferring remaining term(s) of study to a later date, stipulations of the deferment which may differ from the original SHATEC – student contract (i.e. term start date, revised course fee schedule) can be clearly spelt out in the formal written reply issued by SHATEC, in lieu of executing a fresh new contract.

In general, except where a cooling-off period is applicable, there shall be no refund of fees that have been consumed/expended by student prior to the transfer/deferment request.

Any student who wishes to apply for transfer of course must submit request in writing together with a duly completed Pre / Post-Course Commencement Withdrawal Form, with parental/guardian consent (where applicable). The request is to be submitted to SHATEC. SHATEC shall within 4 weeks of receipt of the Pre/Post – Course Commencement Withdrawal Form, inform student of the outcome.



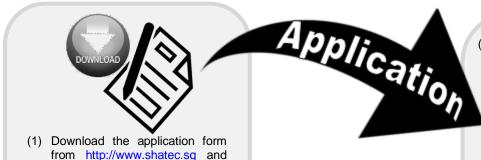
### 12. ADMISSION PROCEDURE

complete all sections.

are not applicable.

(2) Kindly insert 'NA' for fields which

(Note: Illustration is simplified for quick understanding and may not include specific administrative details. Kindly refer to your course consultant for a full elaboration.)



(3) Prepare copies of the following:

#### Local

- (i) Identity card (front and back)
- (ii) 1 colour, recent passport size photograph of the student
- (iii) Result slip(s) and/or academic transcripts and testimonials from school(s) and /or employers

### International

- (i) Passport (particulars page)
- (ii) Result slip(s) and/or academic transcripts\*
- (iii) 1 colour, recent passport size photograph of the student
- (iv) Birth certificate\*#
- (v) Parents and siblings birth certificates\*#
- (vi) Parents' proof of employment/income\*#
- (vii) Bank statement/Certificate of deposit\*#

  \*Notarized and translated copies needed

  #Required for Student's Pass application

(4) Submit the completed application form with copies of documents listed:

Email

WhatsApp 8892 8531

enrolment@shatec.sg







### 13. ADMISSION PROCEDURE (contd)



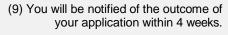
(5) Upon receipt of your application, our course consultant will contact you for an appointment.



On day of appointment,

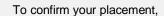


- Local \$130.00 (subjected to prevailing GST)
- International \$350.00 (subjected to prevailing GST)
- (7) Pre-enrolment counselling will be provided.
- (8) Admission interview will be conducted



Accepted!

(10) If your application is successful, you will receive the letter of offer via email with an invitation to sign the student contract officially.



- (11)Two original copies of the student contract will be executed
- (12) First installment of course fee will be collected *after* execution of student contract. Payment modes accepted:
  - NETS
  - Credit Card (Visa or Master)
  - Internet banking
  - Telegraphic Transfer
  - PayPal
  - PayNow
  - PSEA (only for WSQ Courses)
  - SkillsFuture Credit (only for WSQ Courses)





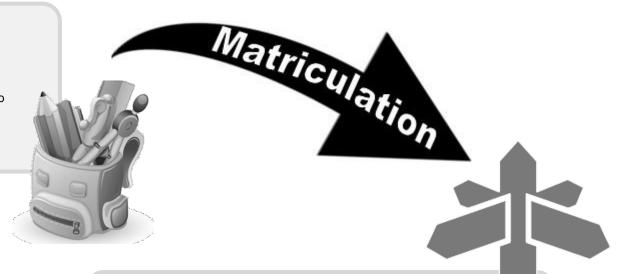




## 7. ADMISSION PROCEDURE (contd)

(12) Before course commencement, information will be provided for

- Matriculation
- Processing of Student's Pass for international students (Subjected to approval by ICA)
- Deferment of National Service for Singaporean males subjected to approval by MINDEF)





(13) A one-day Matriculation programme will be conducted in the week before course commencement to induct new students to their new learning environment.

- Issuance of course schedule, etc.
- Meeting with trainers and faculty

Course Commencement